

Mobile app

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Rural Support Service of Latvia (RSS) has prepared a convenient tool, a mobile app, so that all important information for farmers, foresters and fishermen is available in their smartphones. This application can be used by all RSS clients using the Electronic Application System.

The mobile app is available for free:

[Android](#) (6.0 and above),

[iOS](#) (11.4 and higher).

RSS mobile app provides fast and simple communication between the service and its customers. As a result, farmers receive information fast, are able to react more quickly to different problems and inform RSS specialists.

In 2023 Rural Support Service has introduced a new solution for customer convenience – to submit information to the service without authorization. Until now, the app could only be used by RSS clients, the users of the Electronic Application System. Now every farmer can do this.

In the new version of the app is a separate section “Informe RSS”. In it, anyone can create an anonymous message with photo information and send it to the service for evaluation. Note - during taking images, GPS coordinate detection must be activated on the smartphone. Four categories of reports are currently available: “Miscellaneous”, “Minimum Soil Processing”, “Paging and Crops”, as well as “Reports of Violations”. Report categories is scheduled to expand in the future.

The mobile app is constantly supplemented with new features. For example, information on farm inspections performed by other agricultural authorities will be available in the application.

<https://www.lad.gov.lv/en/mobile-app>